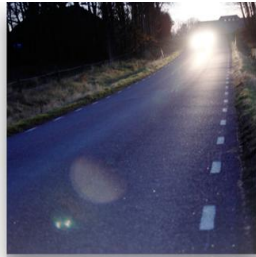


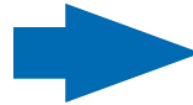


# SWEDISH TRANSPORT AGENCY



# Transport policy objectives

*"...ensure the economically efficient and sustainable provision of transport services for people and businesses throughout the country."*



## **Functional objective**

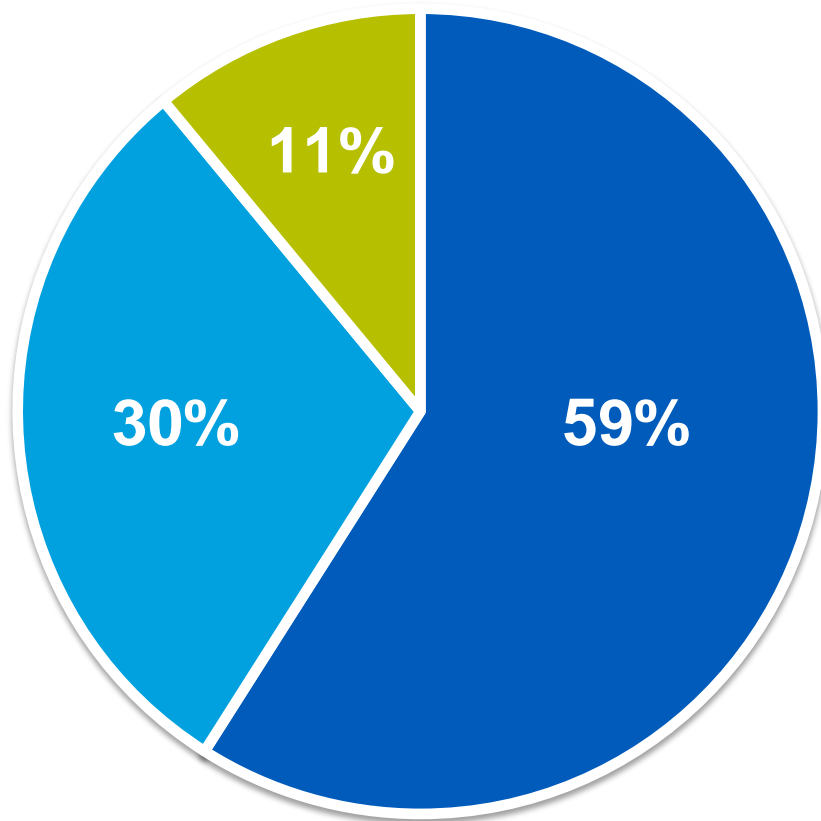
- Accessibility

## **Impact objective**

- Health
- Safety
- Environment

# Funding

- Budget: SEK 2 526 M, 2014



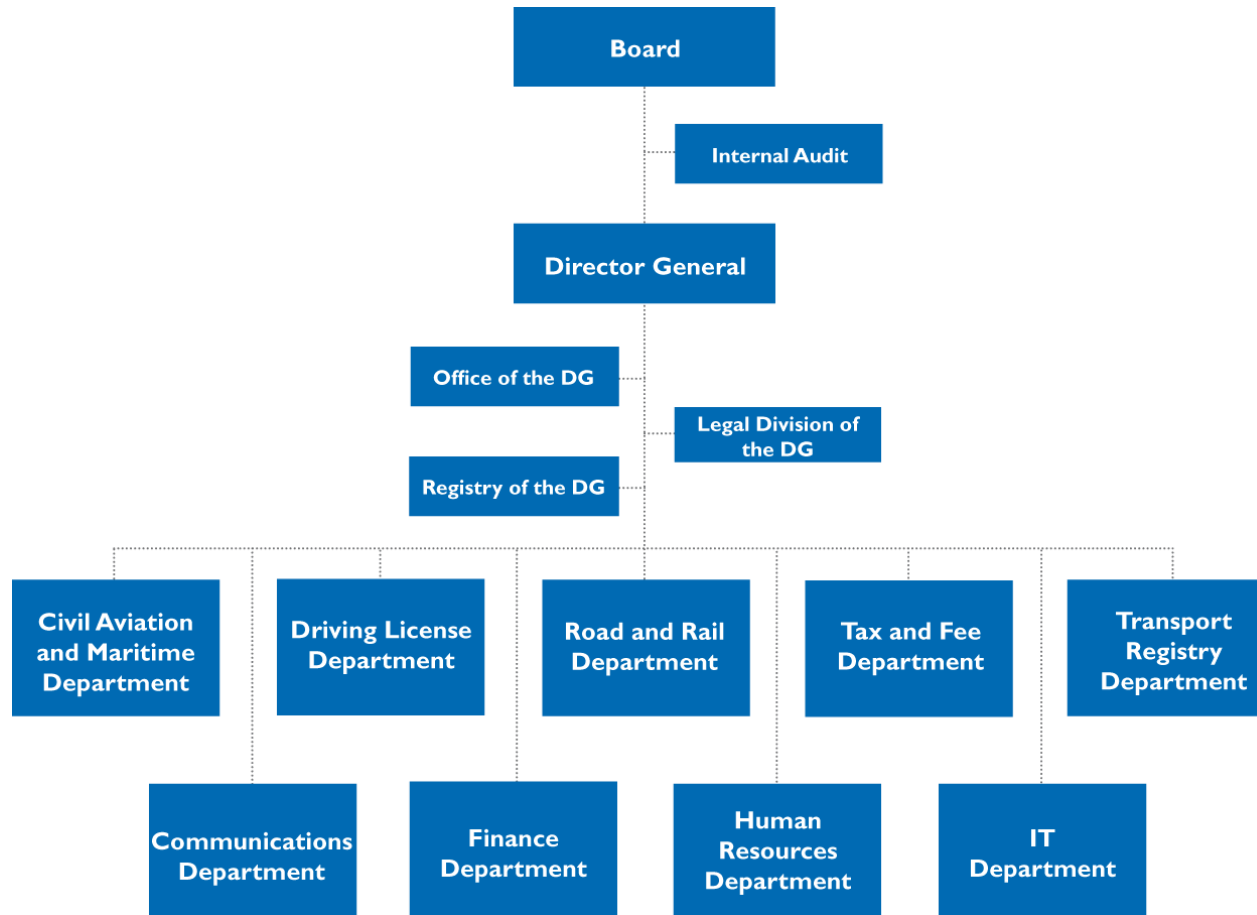
- Grants financed by fees
- Tax-funded grants
- Fees that the Swedish Transport Agency may dispose of

# Facts

- The Agency is a part of the Ministry of Enterprise, Energy and Communications
- Operates in 13 locations
- Main locations:
  - Norrköping
  - Borlänge
  - Örebro



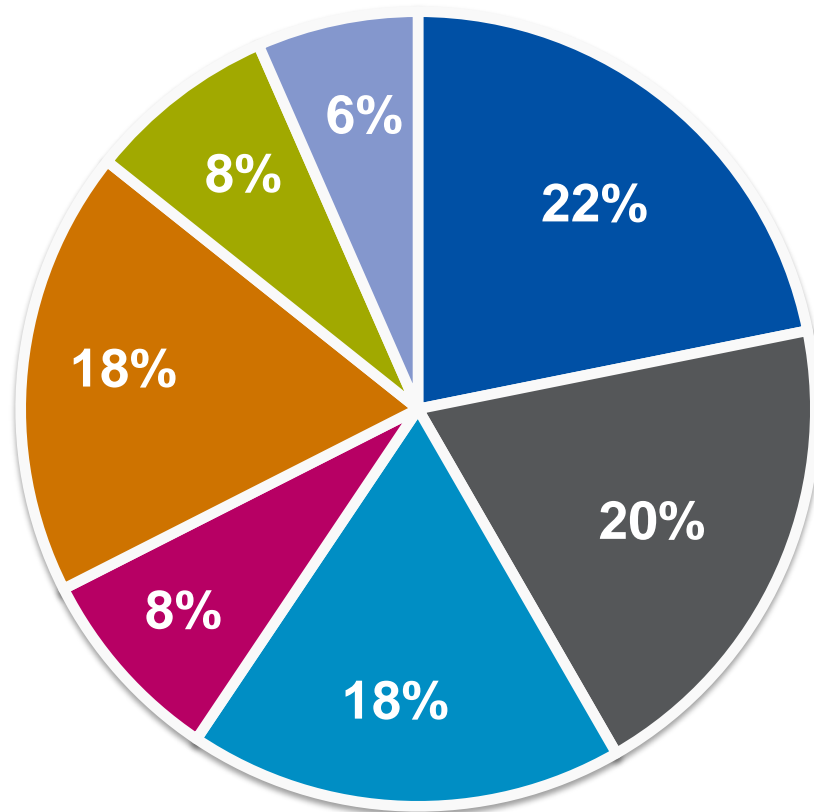
# Organization



# Employees

- Approximately 1 750 employees
- Average age 46 years
- Largest age groups:
  - Below 40 years
  - 51-60 years
  - 56 per cent are women
- Largest occupational groups:
  - customer service officials
  - inspectors

# Division of employees



- Driving License
- Civil Aviation and Maritime
- Tax and Fee
- Transport Registry
- Road and Rail
- IT
- Others

# Four modes of transport – the same responsibility

- Rules
- Permits
- Supervision
- Statistics on accidents
- Registry





# Railway

- Permit processing
- Dangerous goods
- Health requirements and training
- Technical approvals
- Interchange name
- Borlänge



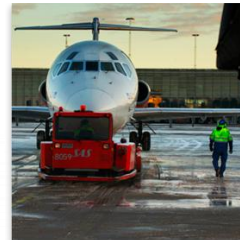
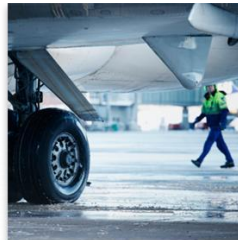
# Road traffic

- Traffic rules and road signs
- Traffic medicine
- Driving education and driver examination
- Vehicles
- Commercial traffic
- Borlänge

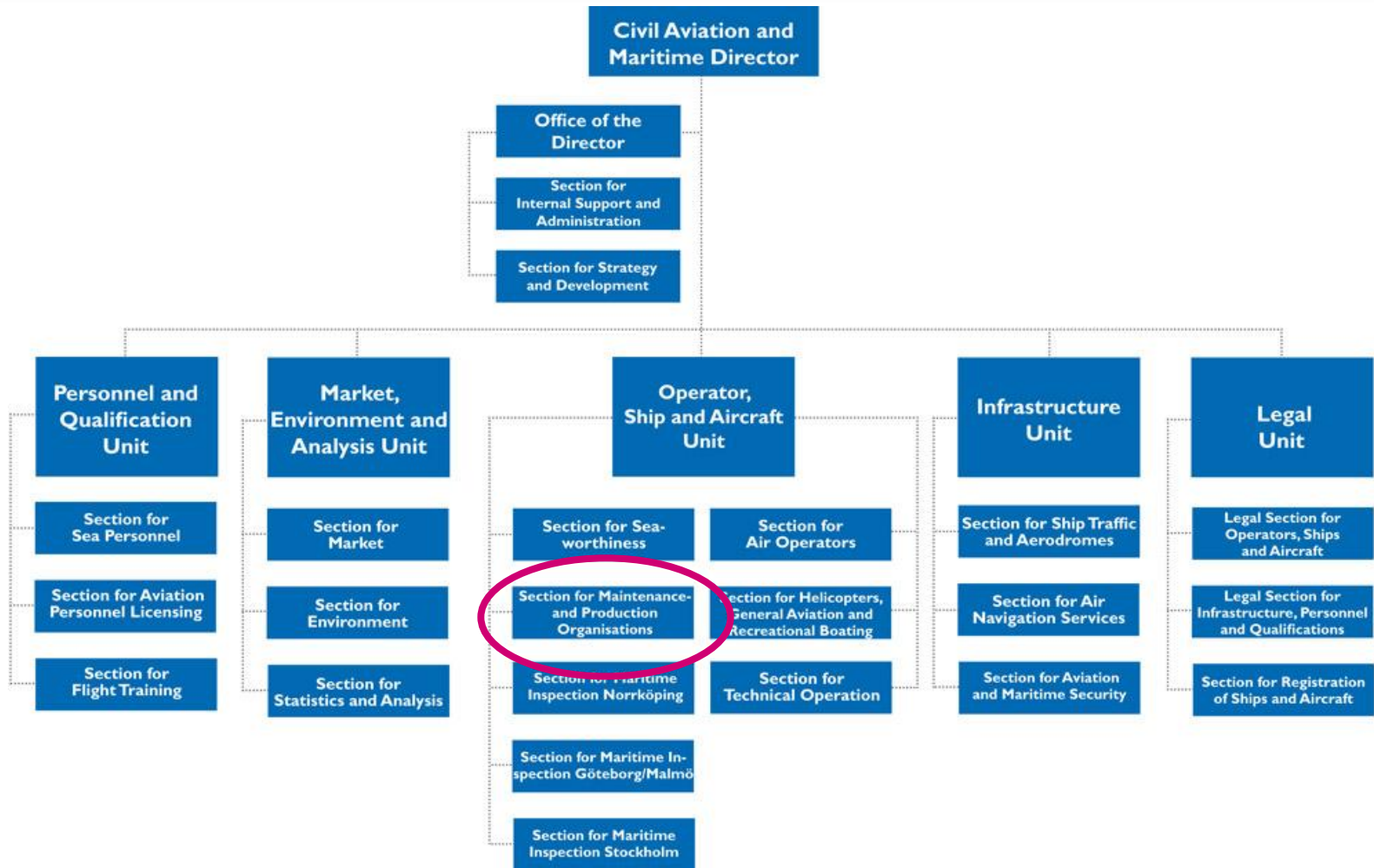


# Civil aviation

- Inspections
- Disruption reports
- Training and certificates
- Air passengers
- Norrköping



# Civil Aviation and Maritime Department



# Maritime

- Vessels
- Maritime personnel
- Maritime traffic
- Boating
- Norrköping



# Transport Registry

- Road Traffic Registry – vehicles, driving licenses and commercial traffic
- Production of driving licenses and certificates
- E-services and automatic workflows
- Filing and registry
- Borlänge, Norrköping, Visby and Örebro



# Taxes and Charges

- Vehicle tax, congestion taxes and road tolls
- Customer service and telephony
- Handling of cases
- Control of origin
- Arjeplog, Borlänge, Norrköping, Visby and Örebro





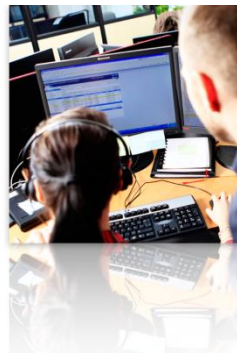
# Driving Licence

- Issue permits – permits to take a driving test, and instructor permits
- Test for certificate of fitness to drive
- Revoke driving licence of unfit drivers
- Exchange foreign driving licences
- The Driving Licence Portal
- Härnösand, Kristianstad, Mariestad, Norrköping, Solna and Örebro





- IT supply and IT architecture
- System development
- Administration and operation of IT systems and IT infrastructure
- Projects
- Helpdesk and IT shop
- Borlänge, Norrköping and Örebro



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